

Visitor criteria

Patients with Life Altering Events			
Patient	Definition	Visitor Guidelines	Time Allowance
End of Life	Actively Dying (within days)	2 Visitors • 1 Designated and 1 Alternate each day.	24 Hours a day Up to 2-hour visit
	Actively Dying (within hours)	Number of visitors at discretion of unit	Length of visit at discretion of unit
Critical Illness	Unstable patient, precipitous decline in condition	2 Visitors, • 1 Designated and 1 alternate each day	24 hours a day Up to 2-hour visit
Vulnerable Patients			
Patient	Definition	Visitor Guidelines	Time Allowance
Emergency Department	Time dependent on need for essential care partners to support clinical team with timely assessment, obtaining consent to plans of care and discharge planning.	1 Designated visitor	24 Hours a day
Under 18	Includes care by parent	1 Designated visitor	24 Hours a day No in and out privileges
Childbirth	Includes Post Partum		
Cognitive Impairment	Unstable patient, precipitous decline	1 Designated visitor	11 a.m. to 7 p.m. Up to 2-hour visit
Major Surgery	Anticipated length of stay more than 3 days		
Unable to Effectively Communicate	E.g. significant language barrier and all means of remote communication failed		
Life Altering Diagnosis	Includes inpatient and outpatient	1 Designated Visitor	Time determined by disclosure Up to 2-hour visit
Patient Requiring Caregiver to Support Hospital Workflow	Unmet care need or absence of caregiver causes undue burden on healthcare team (inpatient and outpatient)	1 Designated visitor	Times adjusted to meet care needs at the discretion of the unit