

North York Family Health Team Virtual Walk-in Clinic

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What is the virtual walk-in clinic?

Ontarians who are unable to access their family doctor, or do not have one at all, can use this service to speak with a North York physician.

This service is free with a valid OHIP card, and is available weekdays: 8AM-8PM and weekends: 10AM-4PM.



How does it work?

- Create your account at www.getmaple.ca/northyork
- When you need medical attention, sign in and get connected to a North York physician in less than an hour.
- Speak to a doctor through instant messaging, audio and/or video chat.

What can the doctors diagnose and treat?

The North York Virtual Family Health Team can treat a wide variety of issues, similar to what they would be able to treat in a physical clinic setting.

Doctors virtually assess and treat your. Medical problem. All notes from this call can be sent to your family doctor if you have one. If you do not have a family doctor, we will attempt to connect you with one who can accept new patients.

Who is the program for?

If you do not have a family doctor, or cannot reach your family doctor during this time, the program is for you.

Do I have to pay?

No. This program is covered by OHIP and free of charge to any Ontario resident with a valid health card.



Patients can register for the program at the link below:

www.getmaple.ca/northyork