
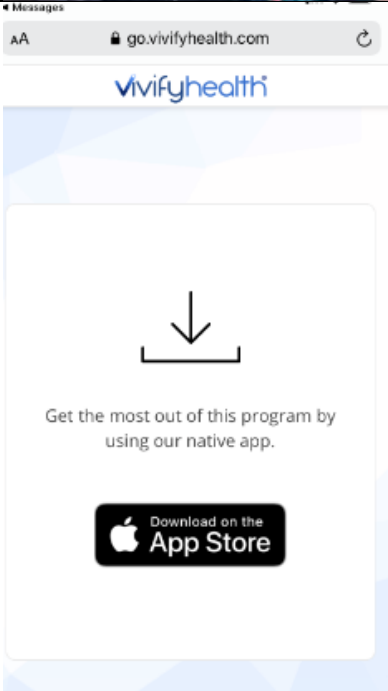
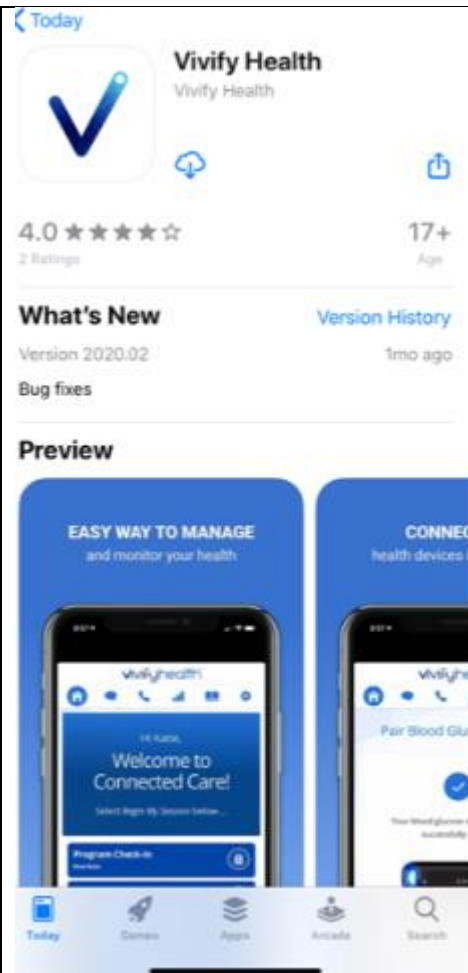


Vivify Health App – First Time Use

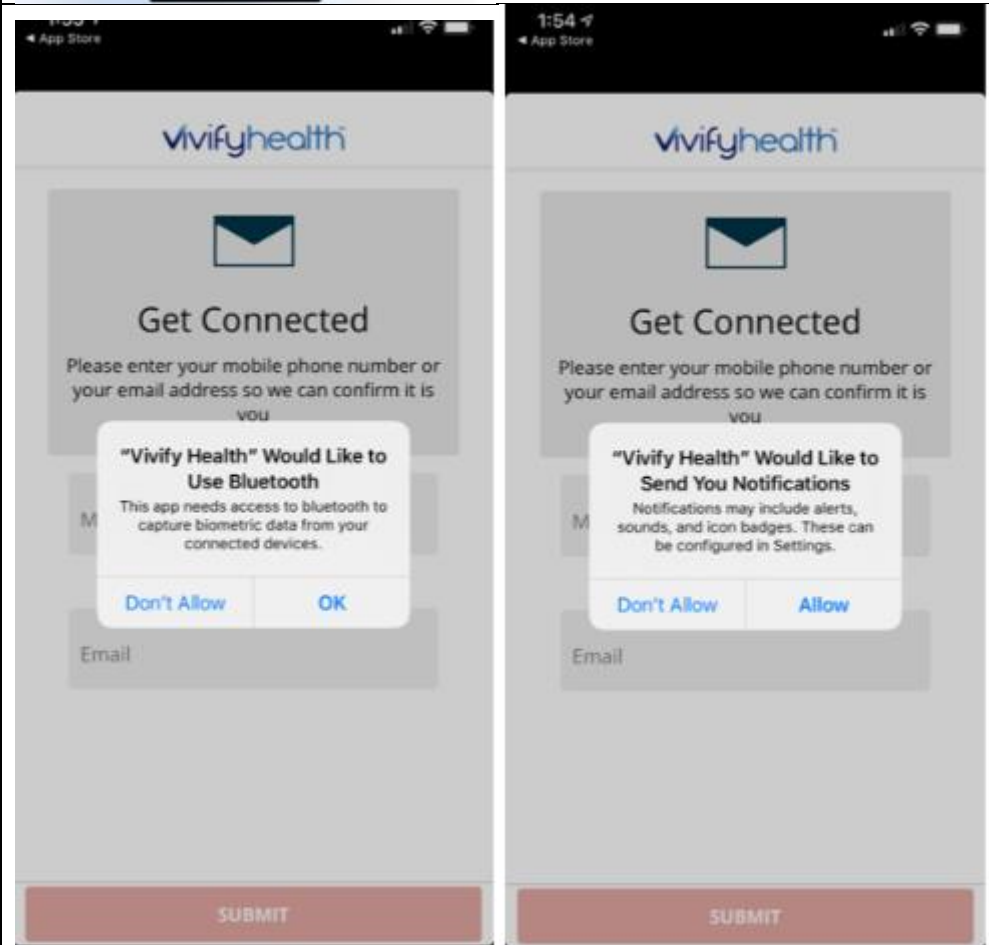
The Screens and Steps that patients follow to download and set-up the Vivify Health App

Steps	Results
1. Receive Text Notification (email would look similar)	 <p>1:53 Monday, April 20</p> <p>MESSAGES now</p> <p>+1 (210) 510-0649 Hello April! Welcome to your Telehomecare Program! Tap the link to start. Download the app and enter your phone number. You will be sent a PIN number to verify it's really you. Reply STOP at any time to stop. Msg a...</p> <p>Today 1:53 PM</p> <p>Hello April! Welcome to your Telehomecare Program! Tap the link to start. Download the app and enter your phone number. You will be sent a PIN number to verify it's really you. Reply STOP at any time to stop. Msg and data rates may apply https://otn.vivifyhealth.com/w/ef7308e2</p>
2. Click on the URL in the invite.	 <p>Messages</p> <p>AA go.vivifyhealth.com</p> <p>vivifyhealth</p> <p>↓</p> <p>Get the most out of this program by using our native app.</p> <p>Download on the App Store</p>

3. Click to Download the APP, it will open the APP store and click to download



4. The App will open (there will be pop ups for Bluetooth, Send Notifications, Camera, Microphone – click OK to all of them)




5. Get Connected Page

Enter the Mobile Phone or Email address (which ever one that they provided)

Click *Submit*

1:54
App Store

vivifyhealth




Get Connected

Please enter your mobile phone number or your email address so we can confirm it is you

Mobile Phone

or

SUBMIT

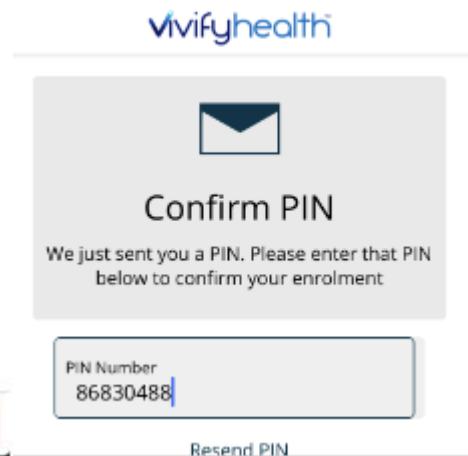
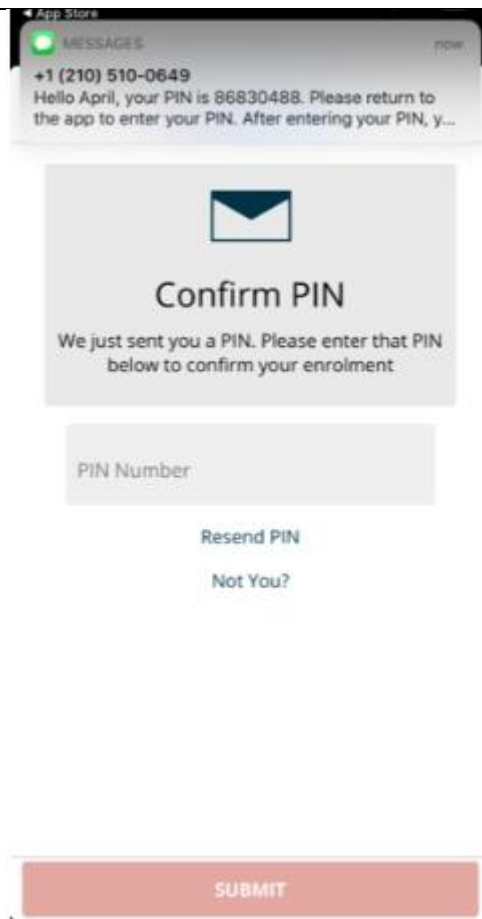
1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
+ * #	0	

6. A PIN number will then be sent

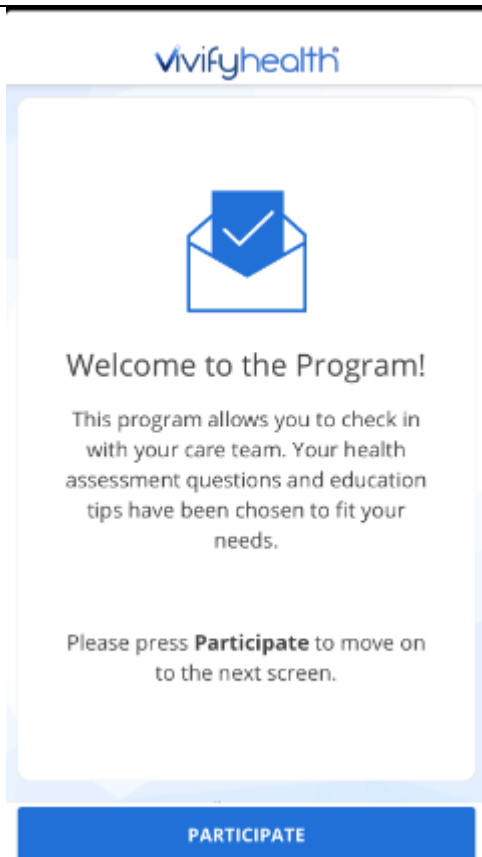
And Confirm PIN page will display.

Patients needs to Enter the PIN on the Confirm PIN Page

Click Submit

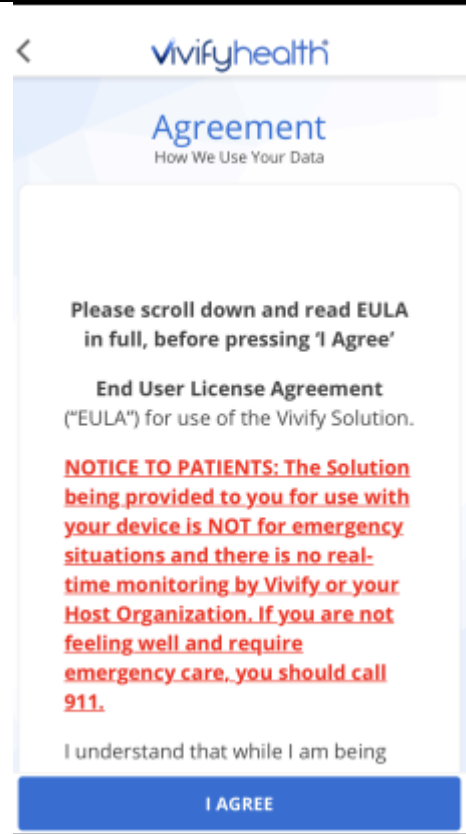


7. Welcome to the Program – Click *Participate*



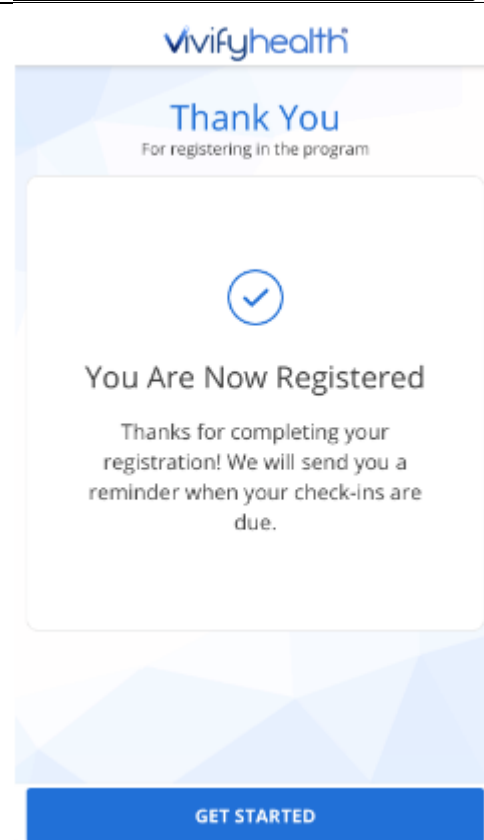
8. End User Agreement then displays

Click 'I Agree'



9. Thank You Page displays

Click 'Get Started'



10. Please Create Password –

Create a password and
Click 'Submit'

The screenshot shows the 'Please Create a Password' screen. At the top is the 'vivifyhealth' logo. Below it is a grey box with a right-pointing arrow icon and the text 'Please Create a Password'. Underneath, a smaller grey box contains the text 'To protect your personal health information, please create a password for future use'. A password input field is shown with a label 'Password' and a series of dots. To the right of the input field is an eye icon. At the bottom is a blue 'SUBMIT' button.

11. Welcome Screen with
Pathway displayed

The screenshot shows the 'Welcome to Your Telehomecare Program!' screen. At the top is the 'vivifyhealth' logo and a navigation bar with icons for home, chat, call, book, and settings. Below the navigation bar is a blue banner with the text 'April, Welcome to Your Telehomecare Program!'. Underneath the banner is the text 'Tap on Begin My Session to get started.'. Below this are three blue buttons: 'Welcome Due Now' with a list icon, 'Morning Check-In Due Now' with a list icon, and 'App Navigation' with an information icon. At the bottom is a blue 'BEGIN MY SESSION' button.